SUBRAHMANYAM.PILLALAMARRI

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**Objective:**

To work in an environment, where my skills are efficiently utilized towards the development of the organization as well as personal development in the organization and where I can acquire good amount of skills and knowledge for further growth in my profession.

**Technical Skills:**

* Windows Administration, Linux Basic’s & MAC.
* Knowledge on AWS DevOps server Set-up cloud services’ Git, Maven & testing automation

tools.

* Basic fundaments on Microsoft Azure.
* Assigning Roles and features in the Windows Server AD Domine.
* Issue troubleshooting VPN, windows, wireless& Networking troubleshooting.
* Installation Various types of software in Linux and windows configuration.
* Working Experience in Antivirus McAfee Antivirus Agent.

# Experience:

* I had a 1.6 ears Working Experience as a System administrator in **Da 4K Technologies Pvt. Hyd**

# From 06/Jan/2020 to 25/Mar/2022

* + **Roles and responsibilities:**
* Installation Of OS (Windows & Lunix & ) PC Secure Antivirus & Firewall.
* Performed software and server support. Assisted with critical system outages, software upgrades,

and capacity planning. Coordinated with business executives, software experts, help desks, and

* data source teams in a 24x7 environment.
* Installation and Maintaining Local Area Network in the office.
* Managing user profiles with proper assignment of rights on resources.
* Taking the back-up: Daily, Weekly and Monthly of all the client PCs.
* Provided technical support to the entire organization on software and hardware’s.
* Updating Operating System, Antivirus, Service and Packs.
* Installation and up-gradation of hardware and software.
* Worked as a **System support analyst at Cigniti Technologies Pvt. Hyd**

# From 27/Mar/2022 to Till date

* + **Roles and responsibilities:**
* Installation Of OS Windows and MAC Versions PC Secure Antivirus & installations MS office.
* Performed software and server support. Assisted with critical system outages, software upgrades, and capacity planning. Coordinated with business executives, software experts, help desks, and data source teams in a 24x7 environment.
* Install Various applications testing tools.
* Provided technical support to the entire organization on software and hardware’s requirements
* MAC OS reinstallation and profile configuration.
* Ctrix MDM Configuration & Intune Company portal.
* Given extended support to board meeting and resolving the Cisco Web Ex and zoom VC call related issues. has context menu.
* Resolving the issues as per the priority and SLA.
* Onsite end user support & Offshore users
* Generating weekly and quarterly ticket status.
* Good experience on main tech ticketing tool ITSML.
* MAC troubleshooting issues and applications issues.
* Installing Windows patches and Antivirus Patches.
* Installing and configuring of Local printers.
* Installing Testing and automation tools and configurations
* Installation and up-gradation of hardware and software.
* Provided technical support to the entire organization on software and hardware’s requirements

# Projects & Client Working experiences :

* **Solugenix**
* **AOTAX**
* **EXMITY**

**End Point Security Controls:**

* + Worked on McAfee Drive encryption which is for disk encryption. Providing recovery keys and enabling pre boot authentication for users in SBWS mode.
  + Providing USB access to users based on business requirements in CS console and sharing daily anti-virus reports to location teams on non-compliant entries.
  + Creating groups for Zscaler agent in active directory to allow the access based on project requirement for specific URL's and coordinating with network and proxy teams in case of access related issues.

# Certifications:

* + Microsoft Certified: Azure Fundamentals AZ:900 Associate.
  + Course completion of AWS Cloud Practitioner Essentials Certification..
  + Basic introduction of IoT Certification from Cisco Networking Academy.
  + Networking Essentials certifications from Cisco Networking Academy
  + Fundamentals of Digital Marketing
  + Google Ads Search, Video, Measurement, Display, Certification.
  + NDG Linux fundamentals.

# Skill Set:

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| --- | --- |
| Technology | System, Network & Cloud AWS & Azure |
| Operating System | Win-7, Win-10 , Win 11 |
| Cloud Technologies | AWS DevOPS, Azure. |
| Programming Language | C, |
| Additional Skills | Ms-office, Networking, |

**Educational Qualification:**

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| --- | --- | --- |
| **Course** | **Institution** | **Board/**  **University** |
| MBA  (Marketing) (2022) | Prof. G. Ram Reddy Centre for Distance Education | Osmania University |
| B.com (Computers)  (2020) | A.K.R.G Degree College, Nallajerla, WG Dist. AP | Adikavi Nannaya University |
| Intermediate (M.P.C) (2017) | DR. SRK KSR Jr. College, WG Dist. AP | AP Open School Society |
| S.S.C (2015) | Z.P.H.S E.M High School, Prakasaraopalem, WG Dist. AP | Board of Secondary Education, A.P. |

# Hobbies and Interests:

* Travelling (Exploring New Places)
* Listening songs
* Learning New Technologies.

# Personal Details:

* Father's Name: Pillalamarri Hanumantha Rao
* Date of Birth: 23/Mar/1999
* Marital status: Single
* Languages known: English, Hindi, Telugu
* Blood Group: B+
* Address: Flat No 502, Sai Sreedevi Towers Main Road Madinaguda Hyderabad 500049.

**Place:** Hyderabad